


KEVIN O'NEILL

Microsoft 365 Software Engineer | Canonsburg, PA

Contact Me

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 724-743-2998

Education

Marist College, Poughkeepsie, NY
MSCS-Computer Science and
Information Systems May 2000
BA-Communications/Journalism
with Minor in Music May 1995

Certificates

Agile - Certified ScrumMaster
(CSM)

PL-900: Microsoft Power Platform
Fundamentals

Skills

Managing
Agile/Scrum
Project Management
Technical Writing
Microsoft 365
SharePoint Online
SharePoint
Power Platform
PowerApps
Power Automate
Power BI
PowerShell
Sharegate
Architecture
Video
Azure DevOps
Jira
Copilot
HTML/CSS
JavaScript
DocuSign
Windows Servers
CRM
BPM

Summary

Seeking a challenging opportunity to leverage over a decade of proven leadership in management alongside extensive project management expertise and 25+ years of diverse technology skills.

Work Experience

Crown Castle-Real Estate Investment Trust/Telecommunications, Canonsburg, PA
October 2018 – Present

Microsoft 365 Software Engineer

- As Scrum Master, streamlining project management for major Microsoft 365 and SharePoint projects using Azure DevOps and Jira.
- Leading end-to-end phases of SharePoint solutions, aligning with organizational goals.
- Spearheading business process automation to enhance operational efficiency and support company-wide initiatives.
- Managing administrative tasks for SharePoint, MS Teams, OneDrive, and DocuSign, ensuring optimal functionality.
- Providing extensive support for Microsoft 365 platform, covering SharePoint Online, MS Teams, OneDrive, Stream, Planner, PowerApps, Power Automate, Power BI, and Copilot.

November 2014 – October 2018

IT Services Manager

- Led a team overseeing SharePoint technologies and IT Training, ensuring project success through collaboration.
- Conducted weekly meetings to review project progress and code quality, aligning tasks with objectives and deadlines.
- Served as the primary SharePoint administrator, ensuring stability and scalability across production, testing, and development environments.
- Developed and implemented SharePoint governance planning to optimize search functionality, taxonomy, and security.
- Managed end-user computing and supervised IT forum Qumu video channels, facilitating effective communication.
- Maintained and updated help documentation and videos for <http://www.ccisites.com>, ensuring accessibility for users.

K&L Gates-Law Firm, Pittsburgh, PA

June 2004-November 2014

Manager, IT Training (May 2013-November 2014)

- Led a team responsible for providing extensive global training on firm-wide technologies.
- Spearheaded the creation of documentation and instructional videos of technical merit, ensuring clarity for all users throughout the organization.

Team Lead Web & Portal Solutions (June 2007-May 2013)

- Led a team responsible for the development, maintenance, testing, and implementation of the web-based environment supporting the operation of the firm's Internet, Intranet, Extranet, Business Process Management (BPM), and Customer Relationship Management (CRM) applications.
- Managed and supervised consultants as required by project specifications, ensuring alignment with project goals and timelines.

Practice Support Analyst (April 2004-May 2007)

- Creating web-based enhancements for <http://www.klgates.com>.