

# **KEVIN O'NEILL**

## **Good Practices for General Management**

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The following are good practices to follow when managing a team:

1. Have an open door policy – don't hole yourself up in the office
2. Try to have unstructured time each day as many will need to utilize your guidance
3. Manage by walking around and ask "How's everything going?"
4. Make decisions on intuition
5. Don't be a team of saying "No" - the team should be known as one that says "Here's how!"
6. Utilize knowledge sharing sessions not only of technology items but business items as well