# KEVIN O'NEILL

Microsoft 365 Software Engineer | Canonsburg, PA

## Contact Me

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724-743-2998

## Education

Marist College, Poughkeepsie, NY MSCS-Computer Science and Information Systems May 2000 BA-Communications/Journalism with Minor in Music May 1995

#### Certificates

Agile - Certified ScrumMaster (CSM)

PL-900: Microsoft Power Platform Fundamentals

#### Skills

Managing

Agile/Scrum

**Project Management** 

**Technical Writing** 

Microsoft 365

**SharePoint Online** 

SharePoint

**Power Platform** 

**PowerApps** 

**Power Automate** 

Power BI

PowerShell

Sharegate

Architecture

Video

Azure DevOps

Jira

Copilot

HTML/CSS

**JavaScript** 

DocuSign

**Windows Servers** 

CRM BPM

## **Summary**

To obtain an opportunity that utilizes my 10+ years of management experience coupled with my various project management and technology skillsets gathered over the past 25+ years.

# **Work Experience**

**Crown Castle**-Real Estate Investment Trust/Telecommunications, Canonsburg, PA October 2018 – Present

Microsoft 365 Software Engineer

- •Scrum Master for all major Microsoft 365 and SharePoint projects utilizing Azure DevOps and Jira
- •Responsible for consulting, designing, developing, configuring and deploying SharePoint solutions
- •Leading and developing automating of business processes to support the improvement of company initiatives
- •Administrator of SharePoint, MS Teams, OneDrive and DocuSign technologies
- Evangelizing and support of Microsoft 365 platform (SharePoint Online, MS Teams, OneDrive, Planner, PowerApps, Power Automate, Power BI and Copilot)

November 2014 - October 2018

IT Services Manager

- •Leading team responsible for SharePoint technologies and IT Training
- •Meeting weekly with direct reports to review projects, tasks and code
- Lead SharePoint administrator and architect of production, testing and development environments
- Creating and managing SharePoint governance planning, search functionality, taxonomy and security models following best-practices
- •Managing end user computing, IT private and leadership forum Qumu video channels
- Responsible for the oversight of help documentation and videos in regard to http://www.ccisites.com

**K&L Gates**-Law Firm, Pittsburgh, PA

June 2004-November 2014

Manager, IT Training (May 2013-November 2014)

- •Leading team responsible for all global firm wide training of firm-wide technologies
- · Leading creating of documentation and videos for firm-wide technologies

Team Lead Web & Portal Solutions (June 2007-May 2013)

- •Leading team responsible for developing, maintaining, testing and implementing web-based environment to support the operation of the firm's Internet, Intranet, Extranet, Business Process Management (BPM) and Customer Relationship Management (CRM) applications
- •Managing and overseeing consultants as needed per project specifications

Practice Support Analyst (April 2004-May 2007)

Creating web-based enhancements for <a href="http://www.klgates.com">http://www.klgates.com</a>