

## **ENGAGE** of a Supervisor

In business it's so important to stay engaged - especially with customers be they internal or external.

- 1. **Energy** one must have energy when engaged with customers
- 2. **No fear** one must be confident when dealing with customers
- 3. **Gauge** one must know their customers so they are merely selling
- 4. **Anticipate** one must anticipate their customers' needs and wants
- 5. **Give** one should give the customer supreme service
- 6. **Equate** one must equate why their skills and why their thoughts and ideals are the best solution