


# KEVIN O'NEILL

Microsoft 365 Software Engineer | Canonsburg, PA

## Contact Me

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 724-743-2998

## Education

**Marist College**, Poughkeepsie, NY  
MSCS-Computer Science and  
Information Systems May 2000  
BA-Communications/Journalism  
with Minor in Music May 1995

## Certificates

Agile - Certified ScrumMaster  
(CSM)

PL-900: Microsoft Power Platform  
Fundamentals

## Skills

Agile/Scrum  
AI  
API/Webhooks  
Architecture  
Azure/Entra  
Azure DevOps  
BPM  
Copilot  
CRM  
Documentation  
DocuSign  
Governance  
HTML/CSS  
Interaction  
JavaScript  
Jira  
Managing  
Metastorm  
Microsoft 365  
MS Teams  
PowerApps  
Power Automate  
Power BI  
Power Platform  
PowerShell  
Project Management  
MS Purview  
ServiceNow  
Sharegate  
SharePoint  
SharePoint Online  
SQL Server  
Technical Writing  
Video/Stream  
Windows Servers

## Summary

Seeking a challenging opportunity to leverage over a decade of proven leadership in management alongside extensive project management expertise and 25+ years of diverse technology skills.

## Work Experience

**Crown Castle**-Real Estate Investment Trust/Telecommunications, Canonsburg, PA  
October 2018 – Present

*Microsoft 365 Software Engineer*

- Planning, initiating and managing projects as the Scrum Master for major Microsoft 365 and SharePoint projects using Azure DevOps and Jira.
- Leading end-to-end phases of SharePoint solutions, aligning with organizational goals.
- Defining and analyzing metrics to be utilized to inform on the success of projects.
- Managing administrative tasks and governance for SharePoint, MS Teams, OneDrive, and DocuSign, ensuring optimal functionality.
- Providing extensive setup and support for Microsoft 365 platform, covering SharePoint Online, MS Teams, API/Webhooks, OneDrive, Stream, Planner, PowerApps, Power Automate, Power BI, Generative AI, and Copilot.

November 2014 – October 2018

*IT Services Manager*

- Led a team overseeing SharePoint technologies and IT Training, ensuring project success through collaboration.
- Conducted weekly meetings to review project progress and code quality, aligning tasks with objectives and deadlines.
- Served as the primary SharePoint administrator, ensuring stability and scalability across production, testing, and development environments.
- Developed and implemented SharePoint governance planning to optimize search functionality, taxonomy, and security.
- Managed end-user computing and supervised IT forum Qumu video channels, facilitating effective communication.
- Maintained and updated help documentation and videos for <http://www.ccisites.com>, ensuring accessibility for users.

**K&L Gates**-Law Firm, Pittsburgh, PA

June 2004-November 2014

*Manager, IT Training (May 2013-November 2014)*

- Led a team responsible for providing extensive global training on firm-wide technologies.
- Spearheaded the creation of documentation and instructional videos of technical merit, ensuring clarity for all users throughout the organization.

*Team Lead Web & Portal Solutions (June 2007-May 2013)*

- Led a team responsible for the development, maintenance, testing, and implementation of the web-based environment supporting the operation of the firm's SharePoint Internet, Intranet and Extranet, Metastorm Business Process Management (BPM), and Interaction Customer Relationship Management (CRM) applications.
- Managed and supervised consultants as required by project specifications, ensuring alignment with project goals and timelines.

*Practice Support Analyst (April 2004-May 2007)*

- Creating web-based enhancements for <http://www.klgates.com>.